

Important Reservation & Tour Information

DEPARTURE AND ARRIVAL INFORMATION: All Fehr-Way Tours departing via Motor Coach will depart and arrive at the Winnipeg Bus Depot, 487 Portage Ave. Wpg, MB. Subject to change.

Air packages depart from airports, as specified.

1. RESERVATIONS: should be made well in advance. A deposit of \$200.00 per person (unless specified otherwise) is required with each reservation within 7 days of booking. VISA & MASTERCARD accepted.

FEHR-WAY TOURS RECOMMENDS CLIENTS PURCHASE COMPREHENSIVE OR CANCELLATION TRAVEL INSURANCE AT TIME OF BOOKING.

FINAL PAYMENT: is due 45 days prior to departure date (unless specified otherwise). In the event you book your tour within the final payment deadline of the scheduled departure, the total amount is due.

TOUR DOCUMENTS: will be sent two weeks prior to departure.

SPECIAL NOTICE TO OUT-OF-TOWN PASSENGERS: Fehr-Way Tours can arrange overnight accommodations prior to or upon completion of tour. Advise at time of booking should this service be required. Subject to room availability.

Pick-ups may be made along our tour route. Office to be advised at time of booking.

2. TRANSPORTATION: Fehr-Way Tours with its own specialized tour coaches is owned and operated as a family business, out of Manitoba & Saskatchewan. Coaches are ultra modern, air conditioned, washroom equipped, with reclining seats, air ride suspension, DVD, and tinted scenic windows. All designed for maximum comfort.

3. LUGGAGE: Is limited to 1 suitcase per person. Tagged luggage will be stored in the lower compartment of the coach and delivered to your room each night unless otherwise specified.

F.W.T. cannot assume responsibility for lost or damaged luggage. We recommend luggage insurance.

Dimensions for your tagged luggage should not exceed 28" x 20" x 9" per piece. **Maximum weight is 50 pounds.** Dimensions for carry-on baggage should not exceed 9" x 15½" x 21½".

4. TRAVELLING COURTESIES: Passengers rotate seats twice daily on the motor coach at the direction of the tour director. To avoid problems regarding fairness, exceptions cannot be made. People travelling single or triple must sit with others so as to accommodate couples. In case of two people travelling separately, but sharing a seat, you alternate the window seat.

5. ACCOMMODATION: Hotel and motel selections are selected on their good standard of comfort, service, and location. Triple and Quad accommodation is a room with two beds only. It does not cover the cost of a cot. Upon request.

6. SMOKING: A No Smoking policy is observed on our motor coach. Frequent stops are made for your convenience.

7. SINGLE PERSON: requesting a travelling companion. We cannot guarantee this request can be fulfilled, however, we will endeavor to assist you. Price per person will change when a roommate cancels and your accommodation type changes.

8. TRAVEL DOCUMENTATION: It is your responsibility to determine what documentation is necessary for travel for each country to be visited. In the event you do not obtain the required documentation you will be denied boarding by the air carrier or refused entry into the country or destination. No refunds will be made under such circumstances. For Canadian citizens entering the U.S.A., proof of citizenship as well as a government issued photo I.D. is required. A valid passport is required for all air travel outside Canada. **For travel after June 1, 2009, a valid passport is required for all travel into the U.S.A.** Passengers not of Canadian citizenship should contact the U.S. Immigration Board as a Visa may be required for entry into the United States, and re-entry into Canada.

9. SCHEDULE CHANGES: may occur, and in that event, tour management reserves the right to make any adjustments in plans which may be necessitated by local conditions or which may add to the comfort and well-being of the tour.

10. CANCELLATION PENALTIES: These charges are the amounts Fehr-Way Tours will withhold should you need to cancel. The amount of the charge is dependent upon the date notification of cancellation is received by Fehr-Way Tours with respect to the tour departure date.

List of Charges:

80 - 61 days	Tour Deposit
60 - 31 days	25% Penalty
30 - 22 days	50% Penalty
21 - 0 days	100% Penalty

In calculating the number of days, count the day of notification but not the day of departure. Subject to the terms above, the customer shall not be entitled to any refund for any portion of the trip not taken or used.

11. TOUR DOES NOT INCLUDE:

Gratuities to Tour Director and Driver: Gratuities are appreciated but should be extended on a voluntary, individual basis, not as a group.

Meals: Other than those listed in the itinerary.

Personal Expenses: i.e.: phone calls, etc.

Luggage handling at airports.

12. TRAVELLERS NEEDING SPECIAL ASSISTANCE: Fehr-Way Tours regrets that it cannot provide special individual assistance to a tour member with special needs for walking, dining or other special personal needs. Persons needing such assistance must be accompanied by a companion who is fully responsible for the person if the disability prevents this person from being independent. Travellers needing special assistance for other than personal needs must notify Fehr-Way Tours at the time of booking to determine what assistance may reasonably be made available by Fehr-Way Tours.

13. EXTRA COSTS: Extra cost may be incurred due to delays or interruptions caused by weather conditions, unexpected flight schedule change, or other circumstances beyond our control.

14. TOUR OPERATORS RESPONSIBILITY:

Fehr-Way Tours Ltd's responsibility to supply the services, accommodation and other matters referred to or stated in this or other brochures is limited and is subject to the conditions imposed by any third party person, firm, company or government agency concerned including any carriers and hotel keepers. F.W.T. Ltd. its servants, agents and representatives shall not be responsible or liable for any nonperformance or misfeasors by any third party person, firm or company. Services, timetables, itineraries, transportation, accommodations, travel or other arrangements and any other matters connected herewith are subject to CHANGE WITHOUT NOTICE and are at the absolute discretion of F.W.T. Ltd.. F.W.T. shall not be responsible or liable for any loss, damage, expense, injury, accident, delay, irregular, or inconvenience occasioned by or to any person or property how-so-ever the same shall occur and whether the same shall arise from or be occasioned by the agents, employees or representatives of F.W.T. Ltd. In the event of the cancellation of the tour, Fehr-Way Tours shall have no responsibility beyond the refund of all fares paid by the passengers to Fehr-Way Tours. F.W.T. Ltd. expressly reserves the right to reject any person as a member of the tour at any time before or during the tour if F.W.T. Ltd. deems their conduct detrimental to or incompatible with the interest, harmony, comfort, or welfare of the tour. A refund covering the unfinished portion only of the tour will be made through the office where the tour was originally booked but without further obligation, responsibility, or liability on the part of F.W.T. Ltd. The illegality or non-validity of any portion herein shall not affect any other provision. The responsibility or liability of F.W.T. Ltd. hereunder is expressly excluded for any matter or thing occurring beyond its control, including without limiting the generality of the foregoing, fire, explosions, weather, act of god, accidents, supply, riots, strikes, insurrections, emergencies, catastrophes, government interventions or controls or acts of third parties. The contractual relationship shall be governed and administered by the laws of the Province of Manitoba. All disputes shall be arbitrated in accordance with **The Arbitration Act** of the Province of Manitoba.

15. TOUR PRICE: Fehr-Way Tours Ltd., reserves the right to amend any tour price. All tour prices and taxes quoted in this brochure are subject to change prior to departure, if circumstances require. **Passengers who have paid in full at time of booking will not be affected by any price increases on the ground portion of their tour.** Fehr-Way Tours is not responsible for any increase in air or cruise fares.

16. CHILDREN'S RATE: Available on request.

17. TOUR DIRECTORS: Tour Directors named are subject to change without notice.

At time of booking, we require the following information from our passengers.

- Full legal name (as per passport)
- Address
- Phone number
- Date of birth
- Country of citizenship

We will use this information only to be passed on to airlines if travelling via air is part of your itinerary; to Canadian and U.S. customs if applicable; and insurance company/companies if you purchase insurance via our office.

If you do not wish Fehr-Way Tours to maintain your information already on file for the purpose of processing travel or receiving travel related information, please contact our office.



Tours are operated with a minimum of 25 passengers. Space is limited. Please book early to avoid disappointment.